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January 21, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001

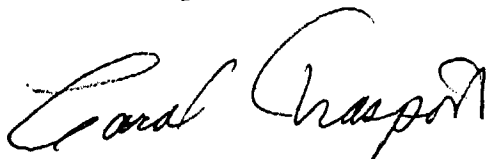
Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the Microsoft settlement issue. I feel that the settlement that was reached in November is fair and reasonable, and I am anxious to see this dispute resolved. Microsoft is a great company that offers quality products to consumers. As a consumer, I do not want to feel adverse effects because of this costly litigation battle.

Microsoft has agreed to terms that extend well beyond the products and procedures that were actually at issue in the suit, for the sake of ending the court battle. Noteworthy provisions among the many Microsoft has agreed to include: licensing its Windows operating system products to the 20 largest computer makers on identical terms and conditions (including price), thus removing Microsoft's leverage to obtain favorable treatment; and revealing internal information about Windows to competitors, thus helping rival companies write software that works well with Windows.

The settlement is comprehensive and appropriately addresses the issues of underlying the lawsuit. By removing the legal cloud hanging over Microsoft and the industry that depends on it, this settlement will benefit America's economy. Please support it.

Sincerely,



Carol Trasport